



## FENCETRAC 20 YEAR LIMITED WARRANTY

FENCETRAC® Customizable Privacy Metal Fencing System is manufactured from the highest quality materials by craftsmen to meet the highest standards of workmanship in the industry. Hot-Dipped galvanized steel is precisely heated to provide a Galvanealed substrate layer of protection. The base coat is a thermosetting epoxy powder coating (gray in color). The topcoat is a polyurethane powder coat finish, which provides the protection necessary to withstand adverse environmental conditions.

The powder coated surface on all framework (i.e., Top Trac, Bottom Trac, Post Mount Trac) by FENCETRAC® is guaranteed under normal and proper usage, against chipping, cracking, peeling, blistering or corroding for a period of twenty (20) years from the original purchase date. Normal and proper usage does not include physical damage, abrasion or exposure to salty environments to the protective coating.

FENCETRAC® Customizable Privacy Metal Fencing System framework is also guaranteed for the same period of time against defects in workmanship or materials.

Should any portion of FENCETRAC® framework manufactured by FENCETRAC® fail in accordance with any of the above conditions, FENCETRAC® warrants to the original purchaser their redemption through replacement, renewal or issuance of a pro-rated credit. The decision as to which method of redemption is allowed is solely at the discretion of FENCETRAC®. If pro-rated allowance is the chosen alternative, the amount will be based on the total number of years under warranty from the date of purchase to the date of claim, based on the original cost of materials found to be defective. This warranty is specifically and intentionally provided only for the FENCETRAC® framework system and not any additional third party additions, ornaments or filler materials. Notice of failure under the conditions of this warranty shall be sent to FENCETRAC® or its authorized representative, in writing, together with proof of purchase and shall specify the nature of the defect and when it was first observed. Should the fence be improperly installed, FENCETRAC® shall not be responsible for guaranteed performance or appearance in material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, salty environments, vandalism or acts of God. FENCETRAC® reserves the right to inspect the material to determine validity of the claim.

Upon validation of the claim by FENCETRAC® or its authorized representative, redemption by replacement, renewal or issuance of a pro-rated credit shall be made by FENCETRAC®. Reimbursement for the costs of removal and installation of materials are not included in the guarantee, nor will FENCETRAC® provide those services.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. FENCETRAC® does not authorize any other person or agent to make any other express warranties. Some jurisdictions do not allow limitations on how long an implied warranty lasts, nor do they allow for an exclusion or limitation of incidental or consequential damages; therefore, limitations and exclusions noted herein may not apply.

SIGNATURE: \_\_\_\_\_

PRINT NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

EMAIL: \_\_\_\_\_

INSTALLING CONTRACTOR: \_\_\_\_\_

DATE OF INSTALLATION: \_\_\_\_\_

Please complete &  
Return this to:

FENCETRAC FENCE SYSTEMS  
22 N GARNETT RD  
TULSA, OK 74116

